

CLUES' Individual Giving Program Frequently Asked Questions

CLUES' Individual Giving Program is a way for us at CLUES to express our gratitude to our donors, whose contributions help to make our work possible.

Below you'll find some commonly asked questions about our Individual Giving Program. Should you have a question that is not covered, as always, please feel free to reach out to us at development@clues.org.

FAQ

What is the timeframe for the program?

The Individual Giving Program is a new initiative of CLUES, starting in 2018. The program will run the duration of the calendar year and will reset each year on the first of January.

Does my level from this year carry over to next year?

No. Donation levels represent the donations each donor has made in a given year. The program runs the duration of a calendar year, restarting each year on January 1.

How will I know which level I'm at?

Each time you make a donation to CLUES, you receive a thank you letter detailing the amount we have received from you. Going forward, we will also be including donor level information in that letter, as a way for you to be informed about the benefits you can have access to.

As always, if you have any questions about your donations, or which level you have reached, please feel free to send us an email at development@clues.org.

How does the Gala discount work?

All donors will be eligible for a discount off of the following year's Gala Latina. For example, donors who give in 2018 will be granted a discount for the 2019 Gala Latina.

Do volunteer hours count as a donation for this program?

No. Only monetary donations count towards this program.

What if I was able to persuade my company to give a large grant to CLUES? Does this count towards the program?

No. Although very much appreciated, matching gifts, in-kind donations, sponsorships, grants or any other support from corporations and businesses do not count for this program. Only donations made from individuals count towards this program.